

PUBLICATION AUDIT REPORT

Audit Period: January 1, 2017 - December 31, 2017

Johnson City News & Neighbor

1114 Sunset Drive, Suite 1 Johnson City, TN 37604 (423) 979-1300

(423) 979-1300EMAIL: bderby@jcnewsandneighbor.com(423) 979-1307 FAXwww.jcnewsandneighbor.com

1. Audited Media Platforms

Print Publication: Average Net Circulation: 30,790 (Print Edition)

Website: Average Website Unique Users: 6,072 Social Media: Average Facebook Likes: 2,694







1690347280516CFT

2. Publication Information

Number of Editions: One

Format / Average Page Count: Broadsheet / 14 Pages

Circulation Cycle: Weekly

Ownership: The Shopping News, LLC

Year Established: 1997

Publication Type: Community Newspaper

96% Controlled / 4% Paid / 0% Sponsor Paid

Content: 60% Advertising / 40% Editorial

Primary Delivery Methods: 99% Carrier Delivery / <1% Mail / 1% Controlled Bulk & Single Copy

Annual Mail Subscription Rate: \$24.95 (mail) / \$20.00 (carrier delivery)

Cover Price: \$0.50

Insert Zoning Available: Yes - Route / ZIP Code

CVC Member Number: 20-0204

DMA/MSA/CBSA: Tri-Cities, TN-VA / Johnson City--Kingsport--Bristol, TN--VA /

Johnson City, TN

Audit Funded By: Independent Free Papers of America

Southeastern Advertising Publishers Association

3. Rate Card and Mechanical Data

Rate Card Effective Date: January 1, 2018

Mechanical Data: Six (6) columns X 21.25" column depth

Full page: 10.25" wide X 21.25" depth.

Open Rate: Local: \$12.50 per column inch

National: \$14.70 per column inch

Insert Open Rate: \$27.00 per thousand
Classified Rate: \$10.00 for up to 20 words

Deadline Day & Time: Friday by 3 PM

Website Rates: Bottom Banner - \$150.00 per month

Vertical - \$65.00 per month

Additional rates may be available from the publisher.

4. Contact Information

Publisher: Bill Derby EMAIL: bderby@jcnewsandneighbor.com
Advertising: Bill Derby EMAIL: bderby@jcnewsandneighbor.com
Circulation: Roy Jenkins EMAIL: circulation@jcnewsandneighbor.com
Marketing: Jeff Derby EMAIL: jderby@jcnewsandneighbor.com





5. Audited Circulation, Distribution and Net Press Averages - Print Edition

CVC Account Number: 20-0204	Wednesday	Johnson City News & Neighbor Johnson City, TN
Audit Period Summary		
Average Net Circulation	(5-H)	30,790
Average Gross Distribution	(5-F)	30,790
Average Net Press Run	(5-A)	30,800
Audit Period Detail		
A. Average Net Press Run		30,800
B. Office / File		10
C. Controlled Distribution		
1. Carrier Delivery		29,408
2. Bulk Delivery / Der	nand Distribution	262
3. Mail		0
4. Requestor Mail		0
5. Waiting Rooms		0
6. Hotels		0
	vals and Trade Shows	0
8. Education		0
9. Restock & Office S	ervice	20
Total Average Controlled Dist		29,690
Controlled Returns		(0)
TOTAL AVERAGE CONTROLLE	D CIRCUI ATION	29,690
D. Paid Distribution	2 0.11.002 1.110.11	23,030
1. Carrier Delivery		1,065
2. Single Copy		17
3. Mail		18
4. Waiting Room		0
5. Hotels		0
6. Education		0
7. Restock & Office Se	arvice	0
Total Average Paid Distribution		1,100
Paid Returns	511	(0)
TOTAL AVERAGE PAID CIRCU	ATION	1,100
E. Sponsored / Voluntary Paid		1,100
	a distribution	0
 Carrier Delivery Single Copy 		0
2. Single Copy 3. Mail		0
		•
 Waiting Rooms Education 		0
	wihutian	0
Total Average Sponsored Dist	ווטענוטוו	0
Sponsored Returns TOTAL AVERAGE SPONSORED	CIRCULATION	(0) 0
F. Average Gross Distribution		30,790
G. Total Unclaimed / Returns		(0)*
H. Average Net Circulation		30,790

OUR DATA SPEAKS VOLUMES



Explanatory – Print

PARAGRAPH FIVE AUDIT PERIOD SUMMARY

AVERAGE NET CIRCULATION: Average net circulation based on quarterly averages for the audit period indicated. (Total of controlled distribution (C), paid distribution (D), and sponsored distribution (E) minus unclaimed / return (G)). See audit period detail (H).

AVERAGE GROSS DISTRIBUTION: Average gross distribution based on quarterly averages for the audit period indicated. (Total of controlled distribution (A), paid distribution (B), and sponsored distribution (C)). See audit period detail (F).

NET PRESS RUN: Average net press run based on quarterly averages during the audit period indicated. The net press run average does not include press waste, or start-up copies. See audit period detail (A).

AUDIT PERIOD DETAIL

- **A. 1. NET PRESS RUN:** Average net press run based on quarterly averages during the audit period indicated. The net press run average does not include press waste, or start-up copies.
- **B. 1. OFFICE / FILE**: Undistributed editions maintained by the publisher for office purposes. Office / File editions do not qualify as controlled, paid, or sponsored distribution.
- C. CONTROLLED DISTRIBUTION (NON-PAID): Editions distributed by the publisher free of charge.
- 1. CARRIER DELIVERY: Editions delivered by private carrier to single family residences, and/or multi-family residences, and/or businesses.
- 2. CONTROLLED BULK / DEMAND DISTRIBUTION: Editions distributed to newsracks, newsstands, and/or area retail businesses and available to individual readers. Subject to paragraph 5G returns.
- **3.** MAIL: Editions delivered by United States Postal Service mail to single family residences, and/or multi-family residences, and/or businesses, and/or post office boxes.
- **4. REQUESTOR MAIL**: Editions delivered on a requestor basis by United States Postal Service mail to single family residences, and/or multi-family residences, and/or businesses, and/or post office boxes. Qualified requestor circulation and other mail permit qualifications are audited by the United States Postal Service and not determined by CVC.
- **5. CONTROLLED WAITING ROOMS**: Editions delivered to the waiting areas of local business and office buildings, including, but not limited to salons, medical and professional offices.
- 6. CONTROLLED HOTELS: Editions distributed to area hotels and available to individual readers. Subject to paragraph 5G returns.
- 7. EVENTS, FAIRS, FESTIVALS and TRADE SHOWS: Editions distributed to attendees and members of conventions, local fairs, festivals, trade shows and available to individual readers. Subject to paragraph 5G returns.
- **8. CONTROLLED EDUCATION**: Editions distributed to area schools or educational institutions and available to individual readers. Subject to paragraph 5G returns.
- **9. RESTOCK / OFFICE SERVICE**: Editions maintained and distributed by the publisher for restock of newsracks, newsstands, area retail businesses, office deliveries, and advertising purposes during the edition cycle. Subject to paragraph 5G returns.

CONTROLLED RETURNS: Edition distributed in the controlled distribution category, returned to the publisher unclaimed during the edition cycle *(See paragraph 11 for CVC return/unclaimed confirmation.) Publications with greater than 25% returnable source distribution must report returns or unclaimed copies to qualify for net circulation reporting.

- D. PAID DISTRIBUTION: Editions distributed by the publisher through paid subscription or other monetary exchange with individual readers.
- 1. CARRIER DELIVERY: See C1 for explanation of carrier home delivery. See paragraph 12 for paid reporting analysis.
- **2. SINGLE COPY**: Editions distributed to newsracks, newsstands, and/or area retail businesses and available to individual readers. Subject to paragraph 5G returns. See paragraph 12 for paid reporting analysis.
- 3. MAIL: See C3 for explanation of mail distribution. See paragraph 12 for paid reporting analysis.
- **4. PAID WAITING ROOMS**: See C5 for explanation of waiting room distribution.
- **5. PAID HOTELS**: See C6 for explanation of hotel distribution.
- **6. PAID EDUCATION**: See C8 for explanation of educational copy distribution.
- 7. RESTOCK / OFFICE SERVICE: See C9 for explanation of restock and office distribution.

PAID RETURNS: See section C: controlled returns for explanation of returns reporting. *(See paragraph 11 for CVC return/unclaimed confirmation.)

- **E. SPONSORED / VOLUNTARY PAID DISTRIBUTION**: Editions distributed by the publisher that are sponsored by a third party monetary exchange or voluntary reader payment system.
- 1. CARRIER DELIVERY: See C1 for explanation of carrier home delivery.
- **2. SINGLE COPY**: Editions distributed to newsracks, newsstands, and/or area retail businesses and available to individual readers on a sponsored or voluntary pay basis. Subject to paragraph 5G returns.
- 3. MAIL: See C3 for explanation of mail distribution.
- 4. SPONSORED WAITING ROOMS: See C5 for explanation of waiting room distribution.
- **5. SPONSORED EDUCATION**: See C8 for explanation of educational copy distribution.
- **6. RESTOCK / OFFICE SERVICE**: See C9 for explanation of restock and office distribution.

SPONSORED RETURNS: See section C: controlled returns for explanation of returns reporting *(See paragraph 11 for CVC return/unclaimed confirmation.)

- **F. AVERAGE GROSS DISTRIBUTION**: Average gross distribution based on quarterly averages for the audit period indicated. Total of controlled distribution (A), paid distribution (B), and sponsored distribution (C).
- **G. TOTAL UNCLAIMED / RETURNS**: Distributed editions returned to the publisher unsold and/or unclaimed during the edition cycle. *(See paragraph 11 for CVC return/unclaimed confirmation.)
- H. AVERAGE NET CIRCULATION: Average net circulation for the audit period indicated. Total of controlled distribution (C), paid distribution (D), and sponsored distribution (E) minus unclaimed / return (G).



6A. Audited Average Website Reporting - www.jcnewsandneighbor.com

	Monthly Audit Period Average
Website Unique Users	6,072
Website Sessions	8,056
Percent of New Users	61.08%
Website Page Views	10,583
Pages Per Visit	1.31
Average Time Spent on Website	00:00:07
Bounce Rate	86.47%

Explanatory - Website

PARAGRAPH SIX (A)

UNIQUE USERS: A unique user to a website where the user registers or where the user is identified or marked by a cookie, IP address, or other ID that is attached to the browser within the defined cycle. Limitations apply to the measurement of unique users. Please see CVC Rules & Regulations for further information.

SESSIONS: The total number of sessions, expressed as a monthly average, to a publication's website regardless of unique status, as expressed above.

PERCENT NEW USERS: The percentage of users that have visited the publication's website for the first time through the course of the month and are considered unique and are differentiated from multiple returning users.

PAGE VIEWS: The transmittal of a full page contained within the website to the user's browser.

PAGES PER VISIT: The average number of page views per session, expressed as a monthly average.

AVG. TIME SPENT: The average amount of time spent on a website during a single visit, expressed in hours, minutes and seconds. **BOUNCE RATE:** Bounce rate reports the percentage of visits that view only one page before exiting a site. This number is presented as a monthly average.

6B. Audited Online/Digital Edition Reporting - Not Reported

6C. Text Media - Not Reported

6D. Social Media

Social Media Source	Average Media Usage	January 2018
www.facebook.com/jcnewsandneighbor	2,694 Likes	3,352 Likes

Explanatory – Social Media

PARAGRAPH SIX (D)

FACEBOOK LIKES: The average number of likes as expressed by followers of the Facebook page. Information sourced at regular intervals from the publications page on Facebook.com or third party measurement sources.

6E. Email Media - Not Reported

6F. Video & Podcast Media - Not Reported

7. Average Print Circulation History

YEAR	AUDIT SOURCE	Q1	Q2	Q3	Q4
01/01/17-12/31/17	CVC	30,790	30,790	30,790	30,790
01/01/16-12/31/16	CVC	30,790	30,790	30,790	30,790
01/01/15-12/31/15	CVC	30,775	30,775	30,775	30,775
01/01/14-12/31/14	CVC	30,790	30,790	30,790	30,790
01/01/13-12/31/13	CVC	30,780	30,780	30,780	30,780
01/01/12-12/31/12	CVC	30,780	30,780	30,780	30,780
01/01/11-12/31/11	CVC	30,780	30,780	30,780	30,780
01/01/10-12/31/10	CVC	30,650	30,650	30,650	30,650
01/01/09-12/31/09	CVC	30,950	30,696	30,650	30,650
01/01/08-12/31/08	CVC	30,941	30,942	30,945	30,950
10/01/02-12/31/07	Prior CVC	-	-	-	-

8. Distribution by Zip Code (12/27/2017 Edition) Wednesday

ZIP CODE	CITY / AREA	COUNTY	STATE	CARRIER DELIVERY	CONTROLLED BULK / SINGLE COPY	MAIL	OFFICE / RESTOCK	TOTAL
37601	Johnson City	Washington	TN	8,456	25	4	20	8,505
37604	Johnson City	Washington	TN	12,052	100	4	0	12,156
37615	Gray	Washington	TN	5,992	30	3	0	6,025
37659	Jonesboro	Washington	TN	2,692	40	5	0	2,737
37682	Milligan	Carter	TN	0	25	0	0	25
37686	Piney Flats	Sullivan	TN	1,298	42	0	0	1,340
Misc.	Assorted	Assorted	i	0	0	2	0	2
TOTAL				30,490	262	18	20	30,790

9. Distribution by County (12/27/2017 Edition) Wednesday

COUNTY	CITY / AREA	STATE	CARRIER DELIVERY	CONTROLLED BULK / SINGLE		OFFICE / RESTOCK	TOTAL
				COPY			
Carter	Milligan	TN	0	25	0	0	25
Sullivan	Piney Flats	TN	1,298	42	0	0	1,340
Washington	Gray Johnson City Jonesboro	TN	29,192	195	16	20	29,423
Misc.	Assorted	-	0	0	2	0	2
TOTAL			30,490	262	18	20	30,790

10. Verification of Distribution – Mail and Carrier Delivery Distribution

Johnson City News & Neighbor reported an average mail distribution of 18 during the audit period. Mail distribution is verified through the review of mail statements and/or additional publisher support documents. Johnson City News & Neighbor reported an average carrier delivery distribution of 30,473 during the audit period. Carrier delivery is verified through the review of carrier statements and/or additional publisher support documents. The Circulation Verification Council performed a delivery & readership verification in the primary market areas indicated in paragraph nine. Delivery verification is performed using multi-source methodologies considered necessary under the circumstances of the audit. Delivery verification can include, but is not limited to, residential and cell phone interviews, online surveys, email surveys, USPS surveys, in-person interviews and/or social media surveys. Delivery verification source data can include, but is not limited to, residential phone listings, cell phone exchanges, delivery lists, opt-in email databases, online, and/or social media databases. The purpose of the verification is to substantiate receipt of the publication, and further identify individuals who read or look through the publication.

CVC review indicates that a sufficient number of individuals reported that they receive Johnson City News & Neighbor on a regular basis to substantiate the publisher's distribution claims. CVC verification confirms that 355 of 444 or 80.0% report they regularly read or look through

Johnson City News & Neighbor.

*Households reporting stop delivery requests were excluded from the survey.

The Circulation Verification Council estimates that all the information in this text box has a minimum accuracy level of +/-4%.

11. Verification of Distribution

Controlled Bulk / Demand Distribution / Single Copy

Johnson City News & Neighbor did not report significant controlled bulk / demand distribution, or single copy distribution during the audit cycle. Distribution locations received an average 279 copies per edition during the audit cycle.



12. Paid Reporting Analysis

CARRIER DELIVERY	Basic Rates: \$20.00 / 1-Year
	AVERAGE NUMBER OF SUBSCRIPTIONS
Full Basic Rate	1,065
Over 75% of basic rate	0
Over 50% of basic rate	0
Over 25% of basic rate	0
1%-24% of basic rate	0
Less than 1% of basic rate*	0
MAIL	Basic Rates: \$24.95 / 1-Year
	AVERAGE NUMBER OF SUBSCRIPTIONS
Full Basic Rate	18
Over 75% of basic rate	0
Over 50% of basic rate	0
Over 25% of basic rate	0
1%-24% of basic rate	0
Less than 1% of basic rate*	0
SPONSORED	Basic Rates: N/A
	AVERAGE NUMBER OF SUBSCRIPTIONS
Full Basic Rate	0
SINGLE COPY	COVER PRICE: \$0.50
	AVERAGE WHOLESALE RATE: N/A

Optional Publisher Reporting - Special Section / Special Edition Reporting

SPECIAL SECTION TITLE	DEADLINE MONTH	EDITION MONTH
Consumer "How To" Guide	March	March
Spring Home & Garden Edition	April	April
"Half Mile Heat" Magazine for Bristol Motor Speedway	April	April
Head to Toe Woman's Magazine (Mother's Day)	May	May
Summer Recreation Edition	June	June
Family Owned Edition	July	July
"Half Mile Heat" Magazine for Bristol Motor Speedway	August	August
East Tennessee State University "Pride Week" Edition	August	August
Builder's Showcase of Homes	September	October
Fall Home & Garden Edition	October	October
Home for the Holidays Head to Toe Edition	November	November
Thanksgiving Holiday Edition	November	November
"T'was the Night" Christmas Edition	December	December



13. Council Audit Statement

Circulation Verification Council (CVC) reviewed the printing, distribution, circulation, technology, and general business records of this publication for the purpose of compiling this information. The review was completed using Council audit procedures considered necessary under the circumstances of the audit in compliance with CVC Rules and Regulations. In our opinion, this report fairly and accurately represents the publication's printing, distribution, circulation, and technology reporting, if applicable, for the period indicated. The publication has sworn that the information presented for this audit reporting is accurate and supplied CVC with general business records substantiating the information under audit review. This report is released subject to the provisions of the CVC Rules & Regulations which are hereby incorporated by reference. CVC Rules & Regulations may be amended from time to time without notice at the sole discretion of CVC. In no event shall CVC be liable for indirect, incidental, consequential, special, or punitive damages, or damages for lost profits, lost income, or lost savings arising by negligence, intended conduct, breach of contract, or otherwise. CVC reports and data are released for the sole use of advertising purchase evaluations and any use for valuations or determination of value is strictly prohibited. CVC reports may not be used for USPS requestor or other permit qualifications. This report is subject to copyright laws and may only be reproduced by the publisher.



The current status of this report expires December 31, 2019.

If this report is presented after December 31, 2019 please call the toll-free number listed below.

Johnson City News & Neighbor - Johnson City, TN - 20-0204 - Supplemental Readership Study

The Circulation Verification Council surveyed Johnson City News & Neighbor readers in the primary market areas indicated in publication's CVC audit report. The purpose was to identify the number of individuals who indicate they have read at least two of the last four issues of the publication, and gather study information solely for advertising purchase evaluations. Market statistics estimates appearing in CVC reports, when available, are obtained from EASI Software. CVC study sources can include, but are not limited to, residential and cell phone surveys, online surveys, email surveys, and/or social media surveys. Study source data can include, but are not limited to, residential phone listings, cell phone exchanges, publisher delivery lists, opt-in email, online and/or social media databases. Residential and cell phone survey populations consist of adults age 18 and over, living in households within the survey area. Within this area, each individual had a known (or "non-zero") probability of being selected for the random sample. Surveys were conducted solely with pre-designated respondents and no substitutions were permitted. Initial survey attempts were spread evenly across all survey days (i.e., Tuesday through Saturday). A minimum of 250 completed surveys, or 2.5% of net circulation for publications under 10,000 circulation is required with no more than one survey per household. Survey Procedures: To ensure the highest degree of comparability and to facilitate the survey process, a standard, consistent, specified list of questions was asked. Surveys were conducted over a minimum period of two weeks to minimize the impact of weather and/or special circumstances. Every effort was made to ensure that surveys were assigned randomly by day and that an approximately equal number of surveys were completed on each survey day. Where appropriate, data was balanced and/or weighted by ZIP code using up-to-date known demographics: gender, age, number of adults in household and ethnicity in those cases where one minority comprised no less than ten percent of the total population. Nonresponses to any single question were eliminated from the survey. In all cases, at least four attempts were made to contact all predesignated respondents. Every effort was made to surmount language, cultural, behavioral and other barriers to a successful survey; and to the extent feasible, contact attempts were scheduled on a random basis. During the survey process, no questions were asked prior to the readership question, with the exception of a qualifying question designed to determine the ZIP code of the individual; and a general warm-up call explanation designed to put the respondent at ease. Warm-up questions did not include any reference to a publication itself or the nature of the study information. The study followed recommended guidelines developed in part from established media usage and evaluation guidelines. Survey totals may not equal 100% due to rounding. The Circulation Verification Council estimates that all the information in this survey has a maximum error margin of +/-4% at the 95% confidence level. 355 Survey respondents were interviewed during the verification of carrier delivery and mail distribution. Two (2) survey respondents reported reading a minimum of two of the last four issues through single copy, controlled bulk, or pass along distribution. 28 Survey respondents responded to a geo-coded outbound email verification. This publication did not participate in the CVC online research program.

Average estimated readers per edition during the audit period: 1.8

*Readership estimates compiled from 2017 CVC circulation & readership study data.

1. Johnson City News & Neighbor is distributed regularly in your area. Do you regularly read or look through Johnson City News & Neighbor?

YES 385 Survey Respondents

2. Do you frequently purchase products or services from ads seen in Johnson City News & Neighbor?

YES 311 80.8% NO 74 19.2%

3. How long do you keep Johnson City News & Neighbor before discarding it?

54% 1-2 Days
31% 3-4 Days
01% 5-6 Days
14% 1 Week or More

4. Reader Gender (Voice recognition - Gender Bias Rotation)

Reader Market
Demographics Demographics

48% 49% Male Readers 52% 51% Female Readers



OUR DATA SPEAKS VOLUMES



5. What range best describes your age.

Reader	Market	
Demographics	Demogr	aphics
01%	07%	18 - 20
02%	09%	21 - 24
10%	15%	25 - 34
22%	16%	35 - 44
22%	18%	45 - 54
21%	17%	55 - 64
15%	11%	65 - 74
06%	05%	75 - 84
01%	03%	85 years or older

6. What range best describes your combined annual household income for last year?

Reader	Market	
Demographics	Demogra	aphics
02%	16%	under \$15,000
05%	11%	\$15,000 - \$24,999
15%	12%	\$25,000 - \$34,999
19%	15%	\$35,000 - \$49,999
20%	17%	\$50,000 - \$74,999
16%	11%	\$75,000 - \$99,999
11%	07%	\$100,000 - \$124,999
05%	04%	\$125,000 - \$149,999
03%	03%	\$150,000 - \$199,999
04%	04%	over \$200,000

7. What is the highest level of education you have obtained?

Reader	Market			
Demographics	Demogr	Demographics		
01%	12%	Some High School or Less		
34%	27%	Graduated High School		
29%	31%	Some College		
24%	19%	Graduated College		
08%	08%	Completed Master Degree		
03%	02%	Completed Professional Degree		
01%	02%	Completed Doctorate Degree		





8. Which of the following products or services, if any, do you plan to purchase during the next twelve months?

- 13% New Automobile, Truck or SUV (% = Positive respondents)
- 19% Used Automobile, Truck or SUV
- 22% Antiques / Auctions
- 50% Furniture / Home Furnishings
- 21% Major Home Appliance
- 18% Computers, Tablets or Laptops
- 33% Home Improvements or Home Improvement Supplies
- 34% Television or Electronics
- 15% Carpet or Flooring
- 48% Automobile Accessories (tires, brakes or service)
- 35% Lawn & Garden Supplies
- 19% Florist / Gift Shops
- 18% Home Heating & Air Conditioning (service, new equipment)
- 55% Vacations / Travel
- 10% Real Estate (Sell or purchase)
- 66% Men's Apparel
- 72% Women's Apparel
- 36% Children's Apparel
- 01% Boats or Personal Watercraft
- 23% Art & Crafts Supplies
- 13% Childcare
- 14% Education or Classes
- 04% Attorney
- 27% Veterinarian
- 11% Chiropractor
- 20% Financial Planner (Retirement, Investing)
- 56% Tax Advisor / Tax Services
- 30% Health Club / Exercise Class
- 35% Cleaning Services (Carpet Cleaning, Air Duct Cleaning, Home Cleaning)
- 15% Weight Loss
- 24% Lawn Care Service (Maintenance & Landscaping)
- 32% Legal Gambling Entertainment (Lottery, Casinos, Racetracks, Bingo)
- 63% Pharmacist / Prescription Service
- 23% Cell Phone or Smart Phone (New Service or Update Service)
- 78% Dining & Entertainment
- 15% Jewelry
- 05% Wedding Supplies
- 28% Athletic & Sports Equipment
- 07% Motorcycles / ATV's
- 65% Medical Services / Physicians
- 29% Pet Supplies

